



RECRUITMENT PACK

ABOUT US

Lowry is a registered charity (No: 1053962) committed to using visual and performing arts to enrich the lives of everyone around us – and those of our staff and volunteers too.

Working together as one team, we present audiences with a diverse programme of theatre, opera, musicals, dance, music, comedy and visual art as well as events and activities to expand the horizons of audiences and artists alike.













At the heart of our work is a commitment to our local communities and young people. **Tapping into the** work on our stages and in our galleries, we offer thousands of free creative participation opportunities each year - nurturing new talent and developing creative professionals of the future.

So if that feels like something you want to be a part of... read on!













OUR VISION WHY WE'RE HERE

A city where the benefits of creativity are felt by the many not the few.

OUR MISSION HOW WE DO IT

Empower people from all backgrounds to experience culture on their own terms.

OUR VALUES WHAT WE BELIEVE IN

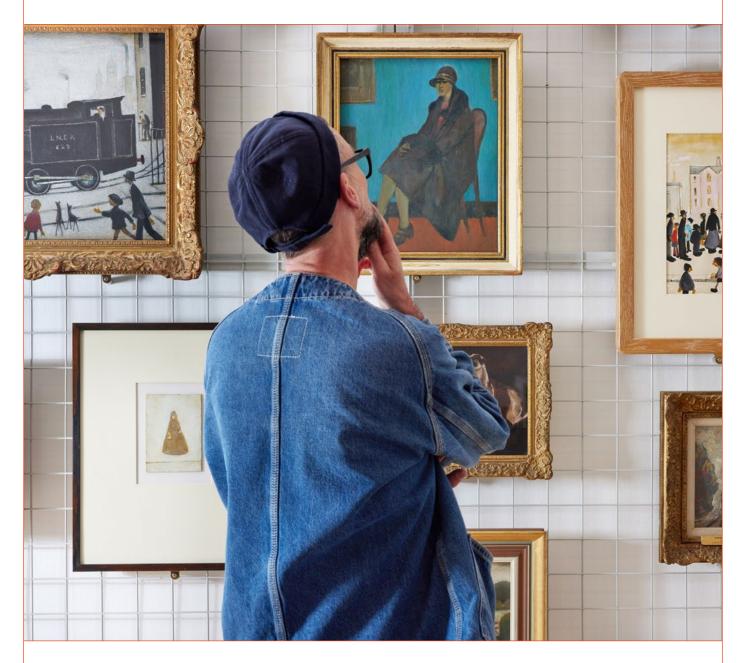
We believe creativity is an undeniable force for good and has the potential to change people and places for the better. That's why our three pillars of People, Place and Potential are at the heart of everything we do.

1. PEOPLE IN IT TOGETHER
We are here for the people of Salford – supporting local communities, nurturing talent and creating a programme as diverse and open minded as our city itself.

2. PLACE MAKE IT COUNTWe are here to put creativity to good use, making a positive impact, socially and economically, on our communities, our city, our region, the UK and beyond.

. POTENTIAL UNLOCK CREATIVITY

We are here to find ways to share the benefits of art and creativity further and wider, unlocking its potential for more people, in more places, in more ways.



HOW DO WE FUND OUR WORK?

As a not-for-profit organisation, and registered charity, all profit is ploughed back into our work. Whether you've bought a ticket to a performance, given an online donation, eaten in Lowry Bar & Kitchen, bought a gift in our shop, or simply had a drink at the Coffee Shop, you've helped support our charitable aims.

We receive just 6% of our income from public funds – Arts Council England and Salford City Council. The remaining income is generated from box office sales, commercial activities and fundraising. Our development team generates income from Charitable Trusts & Foundations, individual membership schemes (including Friends and Patrons) as well as from companies through our Quay Club Membership and corporate sponsorships.







ATTRACTION AND RECRUITMENT

Lowry is committed to creating an inclusive workforce by reflecting and representing the diversity of Salford and the UK.

We want to attract the broadest range of talented people to be part of Lowry – whether that is to work in our creative or support roles.

We particularly encourage applications from the following two people groups who are currently under-represented in our workforce and in the wider performing and visual arts sector; those people who experience racism and marginalisation, including those from African, Caribbean, North African, LatinX, South Asian, East Asian and South East Asian heritage and their diasporas, those who are disabled, Deaf and neurodivergent or have long-term health conditions.

Candidates who identify as people in one or both of these groups and who demonstrate in their application that they already meet all of the essential criteria in the person specification can opt to be considered as part of Lowry's guaranteed interview scheme. If you are invited to interview we'll ask you about any adjustments you may need, and if you are offered a role with us we will talk to you about any reasonable adjustments required to create a working environment where you will be supported to perform at your best.

To ensure fairness and to enable us to process your application through our shortlisting exercise, we ask that you remove all personal details (such as name, age, location, ethnicity, marital status etc) from your CV and covering letter before uploading. This reduces the risk of any potential bias during our recruitment process and ensures that all shortlisting is based on skills, experience and suitability for a role. Thank you for your understanding.

To find out about any opportunities to work for Lowry please visit our vacancies page

OUR ROLES HAVE A NUMBER OF STAFF BENEFITS INCLUDING:

Complimentary and discounted theatre and live event tickets

Free car parking just a few minutes' walk from the Lowry building

Generous annual leave entitlement and a paid day off for your birthday!

Discounts at Lowry bars, restaurant and gift shop















JOB DESCRIPTION

Post Title: Casual Event Coordinator – Lightwaves Salford 2025

Department: Theatres Programming

Reports to: Quays Culture producer

Contract Type: Casual

Salary £12.60 per hour, (plus holiday pay) and staff benefits

JOB PURPOSE

Provide Event Coordination services to support and enhance the public experience, operational, delivery, efficiency and effectiveness of Lightwaves and the Quays Culture programme, directly supporting the team.		



MAIN DUTIES AND RESPONSIBILITIES

- Ensure the safety of, and communicate with, members of the public about Quays Culture and Lightwaves Salford 2025. Actively encourage / invite the public to interact with the work, and feedback on their responses to it.
- Undertake health and safety training, as required, and patrol Salford Quays, MediaCity and other exhibition spaces, with a constant awareness of safety concerns highlighted.
- Responsibility for promptly reporting incidents to the Event Supervisor.
- Basic maintenance and upkeep of the artworks as required during the festival, following instructions given by the Artist, Event Supervisor and / or Quays Culture Producer.
- Collecting audience experience data.
- Always Represent Quays Culture and the Lightwaves in an exemplary light.
- Promote and comply with legislation, Quays Culture's and The Lowry's policies on equal
 opportunities and health and safety both in the delivery of services and the treatment of
 others.
- Identify and undertake training and development as required in order to meet personal and business needs.
- Undertake any other reasonable duties, commensurate with the level of the post so as to ensure the smooth running of The Lowry and Quays Culture.

REVIEW ARRANGEMENTS

This job information cannot be all encompassing. It is inevitable over time that the emphasis of the job will change without changing the general character of the job or the level of duties and responsibilities entailed. This information may be periodically reviewed, revised and updated in consultation with the post holder to reflect appropriate changes.



CRITERIA ESSENTIAL DES

SKILLS/ABILITIES	Experience of providing customer service of a positive and welcoming nature Excellent communication skills A positive and adaptable approach to problem solving Ability to work as part of a team Punctual and reliable.	
KNOWLEDGE	A keen interest in the arts sector	Knowledge of outdoor and festival delivery requirements A keen interest in light and digital artworks
EXPERIENCE	Previous Event Coordination experience	Experience of working on outdoor events
QUALIFICATIONS		
OTHER REQUIREMENTS	A strong advocate for Quays Culture and Lightwaves	Carbon Literacy trained or passion for sustainability